

MICROSOFT TEAMS DIRECT ROUTING

Enable PSTN Calling for Microsoft Teams

Microsoft Teams is the ultimate collaboration application. Unlock its full potential by adding our Direct Routing solution to your Teams subscription and enable inbound and outbound PSTN calling. Get all the features of a Cloud PBX with the convenience and flexibility of Teams. Or, easily extend the life of your current PBX by connecting it to the Microsoft Teams app. Allow workers to communicate seamlessly on a single voice platform.



Mobility

Teams can be downloaded onto any device, allowing you the freedom to communicate and collaborate from the office, at home or on the go.



Functionality

Direct Routing enables the kind of full-feature calling you'd get from a Cloud PBX: transfers, music on hold, parking, voicemail, conference calling, advanced call routing and more.



Convenience

Fully integrated with Office 365, adding voice to Teams enables a single hub for teamwork where professionals can chat, meet, call and collaborate all in one place.



Reliability

Only select session border controllers are certified after meeting strict requirements. Successful cloud-calling deployment and service assurance are guaranteed.

Enhance Your
Teams Experience with
Direct Routing Today



(800) 974-4800



telnetww.com

Optional Direct Routing Features and Functionality



PBX User Access

Integrate Microsoft Teams with your PBX functionality by adding softphone calling for your hybrid users.



Service Management Portal

Turn-up automation, user assignment, telephone number management, call routing, reporting and analytics all within our online portal.



Service Assurance

Dual redundant virtual session border controllers connect your Microsoft tenant to the Microsoft Azure cloud to securely route calls.



E911

Automatically route your location information to emergency responders during an emergency call.



Calling Name and Number (CNAM)

Caller ID delivery and retrieval customized to your telephone numbers.



Get to Know TelNet Worldwide

Too many businesses struggle with communication technology that's ineffective and frustrating. **We're changing that.** Our empowering, cloud-based solutions simplify the way you communicate and collaborate.

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