# 7 Features of TelNet SMS

**POWERED BY CLERK CHAT** 



#### **Al-Powered Communication**

Utilizes AI to enable personalized and scalable conversations. This includes AI assistants that can connect to CRMs and data warehouses to access data, allowing for concierge-level interactions





- **Bulk SMS**
- Two-Way Messaging
- Scheduled Messaging
  - Group Texting
- Shared Line Messaging

Comprehensive Capabilities

## **Automated Workflows**

Users can design custom and automated conversation flows to streamline communication processes. Automated workflows help to reduce manual workload and increase efficiency



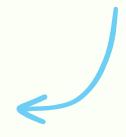


## **Integrations**

- CRM (Salesforce and Hubspot)
- Collaborations and Tools (Microsoft Teams and Slack)

## **Contact Management**

Features like "Dynamic Cohorts" allow for the creation and management of customizable contact groups







- 10DLC registration assistance
- Messaging log exporting for compliance
  - SOC2 Type II Certification
    - Data privacy guarentees

## **Analytics and Reporting**

The platform provides in-depth analytics to monitor and optimize messaging campaigns.

