

# 7 Features of TelNet SMS

POWERED BY CLERK CHAT



## AI-Powered Communication

Utilizes AI to enable personalized and scalable conversations. This includes AI assistants that can connect to CRMs and data warehouses to access data, allowing for concierge-level interactions

- Bulk SMS
- Two-Way Messaging
- Scheduled Messaging
- Group Texting
- Shared Line Messaging

## Comprehensive Capabilities

## Automated Workflows

Users can design custom and automated conversation flows to streamline communication processes. Automated workflows help to reduce manual workload and increase efficiency

## Integrations

- CRM (Salesforce and Hubspot)
- Collaborations and Tools (Microsoft Teams and Slack)

## Contact Management

Features like "Dynamic Cohorts" allow for the creation and management of customizable contact groups

## Compliance and Security

- 10DLC registration assistance
- Messaging log exporting for compliance
- SOC2 Type II Certification
- Data privacy guarantees

## Analytics and Reporting

The platform provides in-depth analytics to monitor and optimize messaging campaigns.