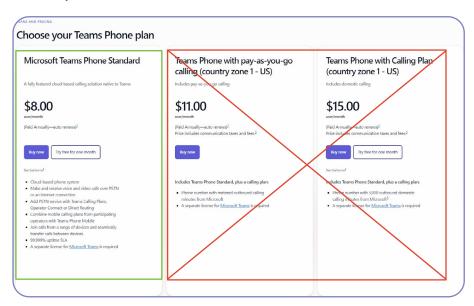
Simplify Your Teams Calling with TelNet Managed Services

TelNet's Managed Microsoft Teams solution ensures seamless PSTN connectivity without the need to purchase a Microsoft Call Plan.

To start, you will need to have a subscription to Microsoft Teams. Teams is sold as Standalone or bundled with Office/Microsoft 365. New Office/Microsoft 365 licensing does not include Teams by default so you may need to add it so check your current license. If you have questions consult with us and we can help guide you

What Other Licenses Will You Want?

- Microsoft Teams Phone Standard: Required for users needing PSTN connectivity unless your subscription already includes this license
- Microsoft Teams Phone Resource Account (Optional): Required for services like auto attendants and basic queues (these are free!)
- Microsoft Teams Premium (Optional): For advanced call center functionality, including the Microsoft "Queues" app and detailed reporting
- Microsoft Teams Shared Devices (Optional): For shared devices in break rooms, lobbies, conference rooms, and other shared spaces



What TelNet Provides:

- PSTN Access: Direct calling capabilities without additional Microsoft Call Plan costs.
- Unlimited Nationwide Calling: Included in your TelNet service.

Important Reminder:

When purchasing licenses, ensure you select "Teams Phone Standard" — not "Teams Phone Standard with MS Calling." Our service replaces the need for Microsoft's calling plan.