



Microsoft Teams

License Overview

Simplify Your Teams Calling with TelNet Managed Services

TelNet’s Managed Microsoft Teams solution ensures seamless PSTN connectivity without the need to purchase a Microsoft Call Plan.

To start, you will need to have a subscription to Microsoft Teams. Teams is sold as Standalone or bundled with Office/Microsoft 365. New Office/Microsoft 365 licensing does not include Teams by default so you may need to add it so check your current license. If you have questions consult with us and we can help guide you

What Other Licenses Will You Want?

- **Microsoft Teams Phone Standard:** Required for users needing PSTN connectivity unless your subscription already includes this license
- **Microsoft Teams Phone Resource Account (Optional):** Required for services like auto attendants and basic queues (these are free!)
- **Microsoft Teams Premium (Optional):** For advanced call center functionality, including the Microsoft “Queues” app and detailed reporting
- **Microsoft Teams Shared Devices (Optional):** For shared devices in break rooms, lobbies, conference rooms, and other shared spaces

Choose your Teams Phone plan

Microsoft Teams Phone Standard	Teams Phone with pay-as-you-go calling (country zone 1 - US)	Teams Phone with Calling Plan (country zone 1 - US)
<p>A fully featured cloud-based calling solution native to Teams</p> <p>\$8.00 use/month (Paid Annually—auto renews)²</p> <p>Buy now Try free for one month</p> <p><small>See trial terms³</small></p> <ul style="list-style-type: none"> • Cloud-based phone system • Make and receive voice and video calls over PSTN or an Internet connection • Add PSTN service with Teams Calling Plans, Operator Connect or Direct Routing • Combine mobile calling plans from participating operators with Teams Phone Mobile • Join calls from a range of devices and seamlessly transfer calls between devices • 99.999% uptime SLA • A separate license for Microsoft Teams is required 	<p>Includes pay-as-you-go calling</p> <p>\$11.00 use/month (Paid Annually—auto renews)² Price includes communication taxes and fees.³</p> <p>Buy now</p> <p><small>See trial terms³</small></p> <p>Includes Teams Phone Standard, plus a calling plan:</p> <ul style="list-style-type: none"> • Phone number with metered outbound calling minutes from Microsoft • A separate license for Microsoft Teams is required 	<p>Includes domestic calling</p> <p>\$15.00 use/month (Paid Annually—auto renews)² Price includes communication taxes and fees.³</p> <p>Buy now Try free for one month</p> <p><small>See trial terms³</small></p> <p>Includes Teams Phone Standard, plus a calling plan:</p> <ul style="list-style-type: none"> • Phone number with 3,000 outbound domestic calling minutes from Microsoft⁵ • A separate license for Microsoft Teams is required

What TelNet Provides:

- **PSTN Access:** Direct calling capabilities without additional Microsoft Call Plan costs.
- **Unlimited Nationwide Calling:** Included in your TelNet service.

Important Reminder:

When purchasing licenses, ensure you select “Teams Phone Standard” — not “Teams Phone Standard with MS Calling.” Our service replaces the need for Microsoft’s calling plan.